



Hollywood Park Casino solves their daily cleaning problems with the Advance AquaRide rider sweeper-extractor.

<b>Location:</b>	Hollywood Park Casino, Los Angeles, California
<b>Application:</b>	Casino/Hospitality Cleaning, where cleaning needs are challenging to an operation open 24 hours a day, 365 days a year.
<b>Product:</b>	Advance AquaRide® Rider Sweeper-extractor
<b>Purpose:</b>	To clean and dry carpet and floors as quickly and efficiently as possible.
<b>Primary Choice Factors:</b>	Higher productivity; ability to sweep and extract in one pass without pre-vacuuming; versatility of equipment; low 73dBA sound level; ease of use; good value.

## AquaRide® Rider Sweeper-extractors Provide Fast and Superior Cleaning at the Hollywood Park Casino

As Director of Support Services for Hollywood Park-Casino in Inglewood, California, Ronnie Blackwell appreciates the value of superior cleaning provided by rider sweeper-extractors and high-speed burnishers. Blackwell supervises a house-keeping crew of 35+ who clean the casino, food court areas, and attached banquet facility. "Hollywood Park-Casino is open 24 hours a day, 365 days a year. Because we never shut down, we are always operating under a tight time constraint," explained Blackwell.

### Fast Carpet Cleaning Needed

Over 3,000 patrons visit the Hollywood Park-Casino on a daily basis with almost double that amount on weekends. With that much foot traffic, Blackwell's biggest challenge is to clean and dry the carpet and floors as quickly and efficiently as possible. His crew is constantly cleaning around people as they are walking, standing or sitting. "Cleaning a casino is much different from cleaning anywhere else," explained Blackwell. "Offices or

hotels might have the luxury of 24 hours to 48 hours for their carpets to dry. Our down-time is 6 AM to 11 AM, so we have just 4 hours to get the casino cleaned and back in order."

Approximately 56,000 sq-ft. make up the carpeted gaming floor of the Hollywood Park-Casino, with another 4,000 sq-ft. of marbled entryway and tiled floors. In addition, Blackwell's crew cleans the banquet and conference center, which comprises six floors. Because the casino and Pavilion went smoke-free nine years ago, the majority of carpet stains in these areas are from food and drink.

### Efficient Cleaning Solution

Blackwell had been researching alternate cleaning options when Advance's Los Angeles dealer introduced him to the benefits of the Advance AquaRide rider sweeper-extractor. "I was elated when the Advance AquaRide came out and bought two immediately! No one else in the industry had a rider sweeper-extractor,"

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said Blackwell. Blackwell likes the versatility of the AquaRide's wand attachment for cleaning under the gaming tables. He also appreciates the machine's low 73dBA sound level. "Patrons don't like to be disturbed or encounter a lot of background noise when they are gambling, especially when they are losing!"

Blackwell joked. "The AquaRide is so quiet that the patrons often don't realize that we are moving through."

### How the AquaRide Works

To be more productive the AquaRide sweeper-extractor was designed to eliminate vacuuming before extracting by sweeping and extracting in one pass. In

addition, the AquaRide carpet extractor vacuums much more water out of the carpet than their previous walk-behind model, which helps reduce drying time. And because the tanks only need emptying every 1-1/2 to 2 hrs, drying time is cut in half. Operators have good visibility because they sit far forward enabling them to see people and objects at doorways and corners.

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The Advance AquaRide is compact, allowing Blackwell's crew to easily maneuver around patrons and onto elevators and spiral ramps. The riders also reduce operator fatigue and workers' compensation claims. "If you are riding, you are less likely to hurt your back or trip over a cord" explained Blackwell. The One-Touch™ control panels are simple to operate and easy to understand. And all operators received personalized training from our dealer, who also provides service for all the Advance equipment.

***“The AquaRide takes two men approximately 1-1/2 hrs to complete their task whereas the walk-behinds required four men and almost double that time.”***

#### **Real Cost Savings**

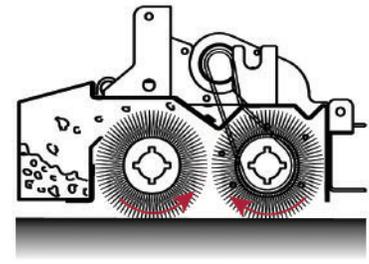
After two years of using the Advance AquaRide, Hollywood Park-Casino can point to some real cost-savings. Blackwell estimates that cleaning time was cut in half and labor costs reduced by one-third. "The AquaRide takes two men approximately 1-1/2 hrs to complete their task whereas the walk-behinds required four men and almost double that time," Blackwell summarized. "I would bet that the Advance riders have saved us \$20,000 a year."

#### **Advance Delivers Smart Benefits**

Advance floor-cleaning equipment is designed to increase productivity, while lowering the total cost to clean. From vacuums and carpet extractors to sweepers and ride-on scrubbers, Advance delivers efficient, easy-to-use equipment. To learn more about the Advance AquaRide and other Advance commercial cleaning Equipment, or to find a dealer near you, visit [www.advance-us.com](http://www.advance-us.com) or call 800-850-5559.



Operators easily maneuver the Advance AquaRide rider sweeper-extractor as they clean.



AquaRide sweeper-extractor has dual rotating brushes that sweep and clean both sides of the carpet. A hopper collects the debris.



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